RETURNS

placed the order.



YOUR INFORMATION	RETURN ADDRESS	
Name :	cycleXperience.nl	
Telephone number :	Bitswijk 13,	
E-mail :	5401 JA Uden	
	Nederland	
Order number :		
IBAN account number* :	e. info@cyclexperience.nl	
*Note! In first instance the refund will be made to the account that originally	t. 0413 - 256777	

THE RETURN PROCESS

MY PRODUCT IS.. Choose what applies best. NOT WHAT I DEFECT/WRONG-FULLY DELIVERED EXPECTED FINE! Is your product noted We are sorry! Please in the **exceptions** list **Great!** contact us by phone or on the back of this We appreciate it if you e-mail. form? leave a review! YES NO You can return the product to us within 14 days. Sorry, we can't take your product back, but we would like to come to a solution together. **CHOOSE A RETURN OPTION** Return in our store: Take the product with you to the Return per post: Send us the package return on your store in the original package and also your proof of purchase. Drop off your products in the store and have a own costs. Make sure that the package is sufficiently stamped. As soon as we receive and process the return, nice cup of coffee. we will refund the payment. Take into account that this can take 5 till 8 business days.

RETURNS



	Quantity	Article	Reason (1 to 7)
1.			
2.			
3.			
4.			
5.			

Reason for the return:

1. Wrong size

4. Product deviates from description

7. Other, namely:

2. Wrong colour

5. Wrongfully delivered

3. Not what I expected

6. Looks different on the picture

TERMS AND CONDITIONS REFUNDS

It can always happen that a product for whatever reason is not what you expected it to be. At cycleXperience we handle this as smoothly as possible. Below you can read our conditions regarding the return or exchange of products.

If you are not satisfied with the product purchased online or want to exchange something, please return the product and place a new order via our webshop. If you do not wish to receive another item, you only need to return the item that has already been delivered.

If you return a product, it is important that you include this return form. As soon as we have received the 'old' product together with the return form, we will refund the amount to you as soon as possible. We cannot process the item as a return without a form.

In the event of a warranty or incorrect delivery, please contact us.

You can do this by mail to info@cyclexperience.nl or by calling 0413-256777.

- We have a reflection period of 14 days. This is from the moment you have the item in your possession.
- The item must be in new and undamaged condition (including labels).
- Used products cannot be exchanged or returned.

EXCEPTIONS | The following items cannot be exchanged or returned:

- Products ordered especially for you.
- Products that can age or spoil.
- Products that cannot be returned due to hygiene.
- Products purchased on sale.
- Audio and video recordings and computer software of which the consumer has broken the seal.

Note! Always send the return shipment with sufficient postage to us!