

YOUR INFORMATION

Name : _____
Telephone number : _____
E-mail : _____
Order number : _____
IBAN account number* : _____

***Note!** In first instance the refund will be made to the account that originally placed the order.

RETURN ADDRESS

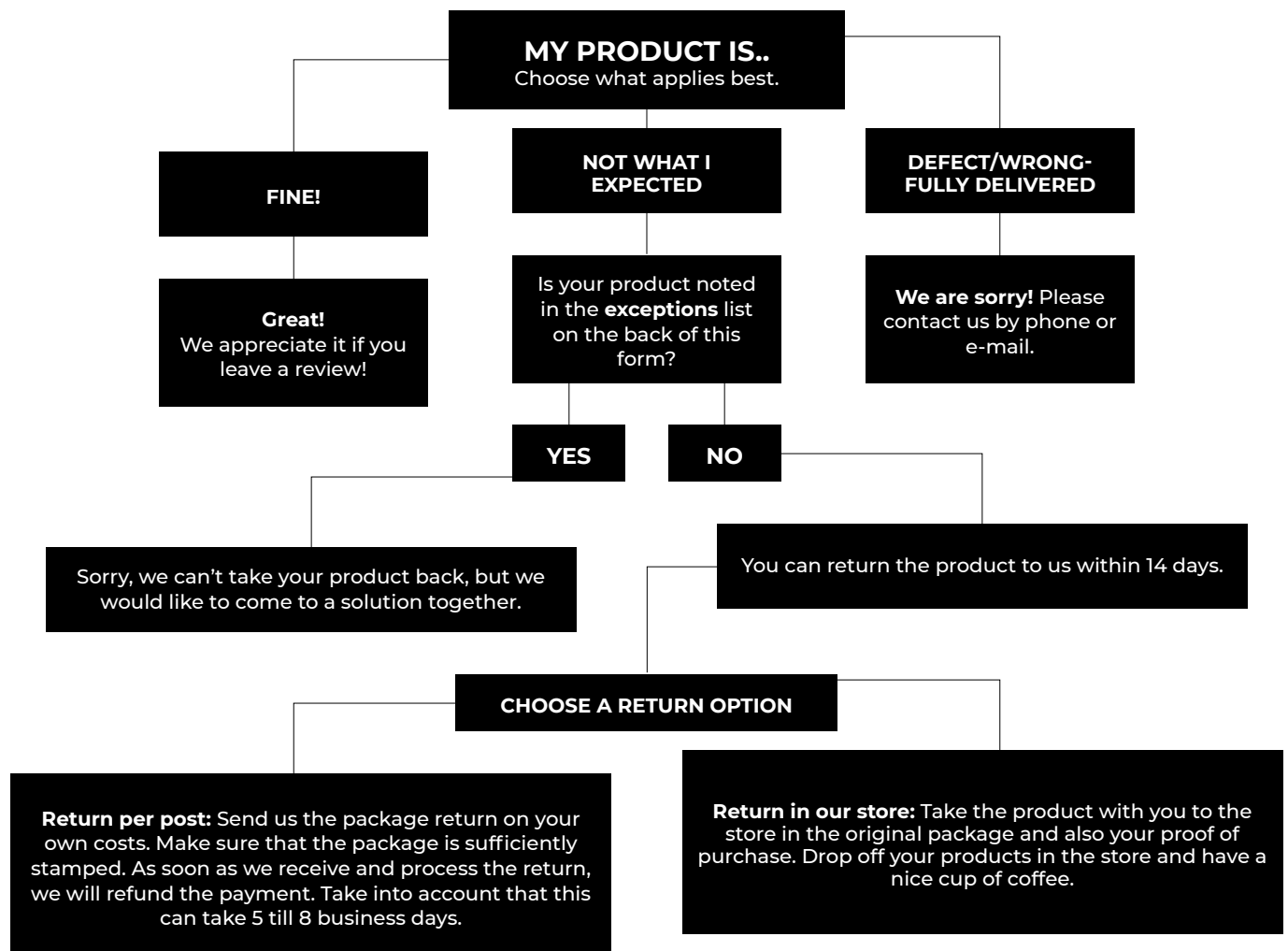
cycleXperience.nl

Bitswijk 13,
5401 JA Uden
Nederland

e. info@cyclexperience.nl

t. 0413 - 256777

THE RETURN PROCESS



State the contents of your return on the backside of this form.

Quantity	Article	Reason (1 to 7)
1.		
2.		
3.		
4.		
5.		

Reason for the return:

- | | | |
|------------------------|--------------------------------------|-------------------|
| 1. Wrong size | 4. Product deviates from description | 7. Other, namely: |
| 2. Wrong colour | 5. Wrongfully delivered | |
| 3. Not what I expected | 6. Looks different on the picture | |

TERMS AND CONDITIONS REFUNDS

It can always happen that a product for whatever reason is not what you expected it to be. At cycleXperience we handle this as smoothly as possible. Below you can read our conditions regarding the return or exchange of products.

If you are not satisfied with the product purchased online or want to exchange something, please return the product and place a new order via our webshop. If you do not wish to receive another item, you only need to return the item that has already been delivered.

If you return a product, it is important that you include this return form. As soon as we have received the 'old' product together with the return form, we will refund the amount to you as soon as possible. We cannot process the item as a return without a form.

In the event of a warranty or incorrect delivery, please contact us. You can do this by mail to info@cyclexperience.nl or by calling **0413-256777**.

- We have a reflection period of 14 days. This is from the moment you have the item in your possession.
- The item must be in new and undamaged condition (including labels).
- Used products cannot be exchanged or returned.

EXCEPTIONS | The following items cannot be exchanged or returned:

- Products ordered especially for you.
- Products that can age or spoil.
- Products that cannot be returned due to hygiene.
- Products purchased on sale.
- Audio and video recordings and computer software of which the consumer has broken the seal.

Note! Always send the return shipment with sufficient postage to us!